Course overview

Step into the community and welfare sector with a Certificate IV in Community Services. If you’re working or volunteering in the industry, this qualification will give you the added confidence and knowledge to offer support to people in need. With face-to-face workshops and exciting placement opportunities, you’ll gain experience and problem-solving skills that will prepare you for a long and rewarding career.

A Certificate IV in Community Services reflects the role of community service workers who design and deliver person-centred programs to individuals and groups. Equip yourself with the skills to offer support, advocacy and interventions to each client you meet and to the wider community.

With this online qualification, you will tackle challenges autonomously and discover effective ways to supervise and lead other workers in projects and teams. The daily tasks you work through may take place in a range of community service, casework or case management contexts. Put your time where it’s needed most and support your community.

Online
It is recommended that the students doing online are working or volunteering in industry. There will be face to face workshops once a fortnight rotating between campuses.

Bairnsdale, Traralgon and Warragul in class 2 days per week and students must be able to attend both days. There is placement attached to this course and it’s organised by the teachers.

Times
Online:
Fortnightly workshops on Mondays rotating campuses
Bairnsdale:
Tuesday and Wednesday 9am-3pm
Traralgon:
Thursday and Friday 9am-3pm
Warragul:
Tuesday and Thursday 9am-3pm

Career opportunities

- Case worker
- Health education officer
- Community services worker
- Outreach officer
- Community support worker
- Support worker
- Family/Domestic violence worker
- Welfare support worker
- Homelessness worker
- Welfare worker
- Family support worker

Opportunities for further study
CHC52015 Diploma of Community Services
Qualifications and Recognition
Upon successful completion of this course students will be eligible to receive the Certificate IV in Community Services.

Specialist Course Information
Police check and Working with Children’s check required

Placement
140 - 200 hours
Placement is arranged by: Institute

Material and Equipment Supplied by Students
Not Applicable

Entry Requirements
Mandatory entry requirements
- 18 and over.
- Interview
- LLN test
- Clear police check and working with children check.

Recommended entry requirements
- Current drivers licence.
- Suitable internet connectivity
- Suitable technology e.g. computer, video capabilities

Limitations to entry
- Drivers licence.

Recognition of Prior Learning (RPL)
Many TAFE Gippsland courses offer Recognition of Prior Learning (RPL). To find out more visit the TAFE Gippsland website or contact us to discuss your options.

Course Cost
For an individual quotation of fees payable and material and equipment fees to be supplied by students, please visit your nearest TAFE Gippsland campus.

VET Student Loans
Not Applicable for this course

Student Services
Student Services offers a range of services designed to meet student’s social, emotional and educational needs. Contact Student Services on 1300 133 717.

Enquiries
To find out more, visit the TAFE Gippsland website, or contact TAFE Gippsland to express your interest.

Course modules
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<th>Unit Description</th>
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<td>CHCADV001</td>
<td>Facilitate the interests and rights of clients</td>
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<tr>
<td>CHCCCS004</td>
<td>Assess co-existing needs</td>
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<tr>
<td>CHCCCS019</td>
<td>Recognise and respond to crisis situations</td>
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<tr>
<td>CHCCCOM002</td>
<td>Use communication to build relationships</td>
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<tr>
<td>CHCCSM005</td>
<td>Develop, facilitate and review all aspects of case management</td>
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<tr>
<td>CHCDFV001</td>
<td>Recognise and respond appropriately to domestic and family violence</td>
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<tr>
<td>CHCDIS009</td>
<td>Facilitate ongoing skills development using a person-centred approach</td>
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<tr>
<td>CHCDIV001</td>
<td>Work with diverse people</td>
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<tr>
<td>CHCDIV002</td>
<td>Promote Aboriginal and/or Torres Strait Islander cultural safety</td>
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<td>CHCLEG001</td>
<td>Work legally and ethically</td>
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<td>CHCPRP001</td>
<td>Develop and maintain networks and collaborative partnerships</td>
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<td>CHCPRT001</td>
<td>Identify and respond to children and young people at risk</td>
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<td>CHCSOH001</td>
<td>Work with people experiencing or at risk of homelessness</td>
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<td>HLTWHS003</td>
<td>Maintain work health and safety</td>
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<td>CHCAOD001</td>
<td>Work in an alcohol and other drugs context</td>
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<td>CHCMH5001</td>
<td>Work with people with mental health issues</td>
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